



Adopted by MPC: Nov 2021
Next Review: Oct 2025 or as necessary

Mawnan Parish Council – Accessibility Statement

This website is run by Mawnan Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reading (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

How Accessible is this website?

We know that there are still some issues with parts of our website. There are areas where font size cannot be altered by individuals or older pdf documents that are not fully accessible to reader software. Please let us know if you are having any problems and we will try to rectify them as well as providing immediate assistance.

We provide some hints and links in the sections below to help with viewing our site. Suggestions are offered in good faith for user convenience but please note that plugins and software are used at your own risk. Mawnan Parish Council is not responsible for any issues arising from the use of tools or plugins over which they have no influence or control. Although plugin suggestions are for Chrome, similar (and sometimes the same) plugins exist for other browsers.

- Page content reflows to fit the resolution and orientation of your device. The content will also reflow if you zoom-in to the screen: we have tested this up to a zoom level of 300%.
- On a laptop/PC browser, you can magnify text either by increasing the font size in your browser settings (or with browser plugins – for example A+ Font SizeChangerLite for Chrome) or using the inbuilt browser zoom function – CTRL + (Windows) or CMD + (Mac). Using a mix of both techniques can give fine-tuned viewing experiences.
- On a mobile device get magnification and reflow by changing the browser default font size and default display size in the accessibility settings menu.
- Default colour contrasts meet accessibility guidelines on most pages with a few minor exceptions (for example some hyperlinks in headers/footers). You can change the default background colours using browser plugins like HighContrast or ScreenShader.
- People using keyboard navigation can easily see where they are on the page because the current tab focus is clearly highlighted in contrasting colours.
- Colour is never used as the sole way of communicating information

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, Word, large print, easy read,

- email – clerk@mawnan.org.uk
- call – 01326 251022
- write to: Mawnan Parish Council, c/o MS Electrical, The Square, Mawnan Smith, TR11 5EP.

We'll consider your request and get back to you in within 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact: the Parish Clerk – email: clerk@mawnan.org.uk or telephone: 01326 251022

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

Technical information about this website's accessibility

Mawnan Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. Some of the noted non-compliances include:

- [Content that's not within the scope of the accessibility regulations](#)
Content that's not under our control because they're exempt from the accessibility regulations comprising the Cornwall Council Planning Portal and the Cornwall Council Interactive Map.
- [Historic documents](#)
There are a number of historic pdf or word documents that converting would place undue burden on the parish clerk.
- [Embedded diagrams or pictures](#)
There are a few documents where tables, graphs or charts as well as photos have been included as part of the text. These may or may not always work with text readers.
- [Downloadable forms](#)
Some of these will not be able to be altered.
- [Third Party links](#)
Links to documents or information provided by third parties may not be compliant but we have no control over these.

How we tested

Testing was carried out manually and automatically and has included testing using WAVE and Web Accessibility Plug Ins. The main pages of our website have been tested along with a selection of assorted pages contained within. Although none contain significant alerts highlighted many have errors relating to header orders and 'alt text' which we are dealing with.